

HEATON HOUSE PLEXUS PRIVACY NOTICE

ACCESS TO PATIENT RECORDS

Our Care Connected Plexus viewer provides Health & Care Professionals with a secure 'electronic summary view' of the information that organisations want to share about you. This provides the people looking after you with important information from other services that you use, so that they can quickly assess you and make the best decision about your care.

The information which health and care organisations can share about you might include the following information:

- a. Details about you, such as address, contact details and next of kin.**
- b. Any contact the health or care provider has had with you, such as appointments, clinic visits, emergency appointments etc.**
- c. Notes/reports and assessments about your health or care including from some specialist services such as the Royal Marsden and Moorfield's Eye Hospital.**
- d. Details about your planned treatment and care.**
- e. Results of investigations, such as blood tests, scans, x-rays etc**
- f. Relevant information from other health and care professionals, relatives or those who care for you (Heaton House).**
- g. Care and support you may be receiving from Social Care Services.**
- h. Urgent care and NHS 111 visits/calls and Ambulance Service calls.**

PURPOSE OF SHARING DATA – Information will be shared in order to support your 'direct care'.

'Direct patient care' is defined as 'a clinical, social or public health activity concerned with the prevention, investigation and treatment of illness and the alleviation of suffering of individuals. It includes

supporting individuals' ability to function and improve their participation in life and society. It includes the assurance of safe and high-quality care and treatment through local audit, the management of untoward or adverse incidents, person satisfaction including measurement of outcomes undertaken by one or more registered and regulated health or social care professionals and their team with whom the individual has a legitimate relationship for their care.

Lawful basis for processing:

- **The processing (sharing) of personal data in the delivery of direct care and for each care providers' administrative purposes is supported under the following Article 6 and 9 conditions of the: Data Protection Act 2018/General Data Protection Regulation 2016:**
- **Article 6(1)(c) – necessary for the purposes of complying with the law**
- **Article 6(1)(d) –necessary for the purpose of vital interest (necessary to protect someone's life)**
- **Article 6(1)(e) necessary for the performance of a task carried out in the public interest or in the exercise of official authority**
- **Article 9(2)(h) - necessary for the purposes of preventative or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services.**
- **Health and social care services have a legal obligation to share information about you from their records if it is seen to be in your best interests for the purposes of your direct care.**

30TH OCTOBER 2024