

HEATON HOUSE

VISITING GUIDELINES 2024

Government Guidelines currently state that it is no longer a requirement to routinely wear masks at Heaton House UNLESS you prefer to do so.

There are 3 exceptions:

- 1. The Home has a COVID Outbreak**
- 2. The Person you are visiting is suspected of having COVID 19**
- 3. You have been in Contact or live with someone who has COVID.**

We will advise you further, during these incidents of our current protocol.

We will continue to ask you COVID related questions and will reserve the right to turn any visitor away who is obviously physically unwell.

PLEASE IF YOU ARE UNWELL OR SUSPECT YOU HAVE COVID 19, DO NOT VISIT THE HOME AND PUT OUR RESIDENTS AND STAFF AT RISK.